Summary of the Quality Policy of CN LOGÍSTICA S.L.

Quality in the service provided is essential for the development of the business and is one of the pillars on which its reason for being "

The strategies on which the CN Logistics Quality Policy is based are:

1.- Commitment of the Directorate:

The Directorate of CN Logistics is fully involved in the development of Quality in all the services provided, providing always the system with the necessary means for its proper functioning.

2.- Customer orientation:

The structure of CN Logistics is always oriented to obtain maximum customer satisfaction in all the services provided.

3.- Promoting staff involvement:

Quality management is understood as a shared goal by all staff at each level of the company.

4.- Promotion of communication:

The communication of objectives, results and proposals between all the personnel involved is encouraged for the correct management of quality.

5.- Continuous improvement:

The quality management system implemented is based on the principle of Continuous Improvement for all processes developed. Due to the high number of customers in the Pharmaceutical and healthcare sector in general, a special emphasis is placed on the development of logistics requirements under Good Drug Distribution Practices (GDPs) and Good Manufacturing Practices (GMPs)

6.- Legal and regulatory requirements:

The CN Logistics Directorate always undertakes to comply with the legal and regulatory requirements in force.

General Manager

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